

**Master Plan – Area #1: Volunteers**  
**Team Leaders: Thuy Than, Denise Myer**

**Our Mission:**

**Goal 1: Increase participation of seniors in volunteerism**

*Enrich the lives of seniors through volunteerism and improve the programs and services that help people of all ages.*

**VISION:** Every Washoe County senior will have an opportunity to contribute to their community.

**Goal 2: Engage volunteers from the entire community in the "Master Plan for Aging Services"**

*Ensure that older persons have an active role in planning and managing senior services.*

**VISION:** Every Washoe County resident will have an opportunity to participate in programs and services offered by Washoe County Senior Services (WCSS).

<b>Objectives</b>	<b>Actions</b>	<b>Metrics</b>	<b>Date</b>	<b>Lead Person/Agency</b>	<b>Partners</b>	<b>Resources</b>	<b>Outreach, media</b>	
#1: Assess community opportunities for engaging seniors in volunteer service, advocacy, and community decision-making.	<ul style="list-style-type: none"> <li>Develop a clearinghouse for volunteer organizations.</li> </ul>							
# 2: Promote options for improving and expanding services through volunteers.	<ul style="list-style-type: none"> <li>Promote senior volunteer programs.</li> <li>Inform seniors of the availability of</li> </ul>							

	<p>volunteer opportunities.</p> <ul style="list-style-type: none"> <li>• Educate senior advocacy groups.</li> </ul>							
#3: Engage the Washoe County Senior Services Advisory Board in planning and decision-making.	<ul style="list-style-type: none"> <li>• Determine the roles that volunteers can play within Washoe County Senior Services.</li> <li>• Develop job descriptions for senior services volunteers.</li> <li>• Develop management systems to recruit, train, supervise and evaluate volunteers.</li> </ul>							
#4: Engage senior volunteers as community spokespersons.	<ul style="list-style-type: none"> <li>○ Identify opportunities for seniors to participate on various city and county advisory groups and commissions.</li> <li>• Support volunteers interested in joining these advisory groups and commissions.</li> </ul>							

<p>#5 Promote volunteer service and advocacy for all <i>Master Plan</i> priorities</p>	<ul style="list-style-type: none"> <li>• Identify volunteer roles in the implementation and operation of the <i>Master Plan</i>.</li> <li>• Publicize volunteer opportunities through various media, presentations, and other forms of outreach.</li> </ul>						
<p>#6 Advance Washoe County <i>Master Plan</i> priorities through volunteer engagement.</p>	<ul style="list-style-type: none"> <li>• Support volunteers engaged in the <i>Master Plan</i>.</li> <li>• Prepare quarterly reports on the contributions and experiences of volunteers.</li> <li>• Evaluate the effectiveness of the volunteer initiative</li> </ul>						